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# RiskeMAP

Manage. Audit. Profile.

Distinctive. Choice.



## **Role of JLT's National Risk Management Specialist, Lindsay Donelson**

Lindsay's job is to facilitate the needs of the client and provide the utmost and superior customer service. An initial presentation and live demonstration is delivered as an introductory session on RiskeMAP, including all of its components. Further training appointments can be made at your convenience to ensure complete understanding and functionality of the service. Lindsay is available by telephone, video conferencing, email, as well as in-person training.





# Value Added Services: RiskeMAP

A key success factor in today's increasingly complex and competitive business environment is the efficient identification, assessment, control and monitoring of risk. The most effective way to embed the required risk management process, workflow, and practices is to implement an Enterprise Risk Management system.

## *Our Solution: RiskeMAP*

### What is RiskeMAP?

- RiskeMAP is a web-based application specifically developed to encourage and support the systematic approach to the management of organizational risk
- The database operates on the standard risk management principles: manage, audit and profile
- There are three components of RiskeMAP- The Risk Manager, Incident & Claims Manager, and Workplace Auditor

**The Risk Manager** is a user friendly application, based on the principles of Risk Management. The core process of Identification, Assessment, Control and Monitoring has been embedded in the application.

### Features

Some key features of this module include:

- It is web-based which allows users to access the application from any location with internet connectivity
- A personalized dashboard
- Escalation and notification via SMS and email
- A content library for documents, policies, guidelines, photographs
- An auditable trail of risk mitigation
- Live risk profiling
- An automated risk score calculator and projected risk score modeling
- Risk-to-time ratios and reoccurring frequency for assigning actions and controls
- Risk registers and a suite of reports
- Unlimited risk categories

**The Incidents & Claims Manager** is a tool used to manage workplace incidents and events which can potentially lead to claims as they occur. It has built-in flexibility that allows events and incidents, such as security breaches, injuries, disease, property damage, environmental, and public image to be managed centrally. Also, the Incident & Claims Manager allows organizations to manage workplace incidents and events in real time and supports the management of comprehensive investigation and assignment of corrective actions that are linked to root causes and hazards. These are used to generate preventative hazard identification and risk assessment.

### Features

Some key features and highlights include:

- Integrated with The Risk Manager for the notification and recording of all incidents and events
- Investigation Workbench for Root Cause analysis linking hazards to corrective actions
- Witness and statement process
- Corrective actions with email notification and escalation
- Generation of comprehensive reports, including Long Term Injuries, Incident Frequency Rate, Graphs, Registers, etc.

**The Workplace Auditor** can be used to manage both internal and external audits, using any criteria, unique scoring options and flexible scripting text designed to meet the requirements of even the most complex of audit processes.

When an audit occurs it allows for actions to be recorded and assigned to the appropriate person(s), with due dates. Additional observations can be recorded against these audits. Required criterion from audits can be linked to The Risk Manager, which ensures that risk assessments can be carried out and that relevant hazards can be linked to that specific audit.

### Features

Some key features of this module include:

- Ability to audit, measure, and monitor the progress of individual and/or company-wide work units against a number of audit criteria
- Flexibility to determine and define your audit criteria
- Custom configure scoring models
- Internal and external audit capabilities
- Email notifications
- Monitoring for audit process including scoring for elements within the audit
- Instant graphing of responses
- Workplace inspections and observations
- PDA functionality for on site inspections and audits